

4/13/2020

To Our Employees

As of today, The Welsh Home continues to have zero confirmed cases of COVID-19. From the beginning of this pandemic, we have committed to being as transparent as possible regarding all aspects of COVID-19 and The Welsh Home, while maintaining our resident's and employee's privacy. As we have heard of new orders, or new processes, we have kept employees up to date with regular communication.

Today, Governor DeWine issued an order to compel nursing homes and long-term care facilities to notify families and caregivers of all residents when an employee or resident tests positive for COVID-19. This notification must be completed within 24 hours. The state will also start releasing the names of all long-term care facilities and nursing homes that have a minimum of one resident or employee case of COVID-19.

The Governor must be taking tips from The Welsh Home's COVID-19 standards. We hope you take comfort knowing, before this order was delivered, it has always been our goal and promise to notify our employees if we have a resident or staff member test positive of COVID-19. If we have a resident or employee test positive for COVID-19, we want you to hear from us, The Welsh Home, first. We will not be releasing employee names, units or shifts to maintain the privacy of employee affected. Our goal is to maintain our employee's privacy throughout this process. Likewise, it is our expectations that resident's privacy remains intact and as with any resident diagnosis we expect that our HIPAA policies would be followed.

You are an essential employee and it is important you come to work every day to support your coworkers and care for the residents. Reminder:

- 1. **Sick employees should stay home.** At this time, we request that you stay home if you have any symptoms of respiratory illness. Those symptoms include: cough, fever, sore throat, runny nose, and/or shortness of breath.
- 2. **Notify us if you develop respiratory symptoms while at work.** These include: cough, fever, sore throat, runny nose, and/or shortness of breath.

We appreciate your continued support as we move through these uncharted waters and we will continue to be as transparent and genuine in our communication, while maintaining appropriate privacy.

Sincerely,

Sarah Koch, LNHA Executive Director

Sarah Koch